

**AMENDMENT TO THE SPECIFICATION**

Please replace the paragraph beginning at page 11, line 18 with the following rewritten paragraph:

When the alternative resources are not accepted by the user at step 611, the process continues with step 615. When the alternative resources are accepted by the user at step 611, the process continues with step 613, where the alternative resources are set up to complete this part of the call with the user, and the process continues with step 615.

Please replace the paragraph beginning at page 11, line 30 with the following rewritten paragraph:

When sufficient resources are not available at step 617, the process continues with step 621, where alternative resource(s) are offered to the user. For example, if the user requested packet-switched resources, e.g., non-real-time resources, for video, but enough packet-switched resources are unavailable, circuit-switched resources, e.g., real-time resources, may be offered instead. When the alternative resources are not accepted by the user at step 623, the process continues with step 627. When the alternative resources are accepted by the user at step 623, the process continues with step 625, where the alternative resources are set up to complete this part of the call with the user, and the process continues with step 627.